



BEING A VOLUNTEER WITH VISIONCARE

Thank you for contacting us about being a volunteer, here are a few of your questions answered. Please contact us if we can be of more help.

What do we expect from our volunteers?

We expect a professional approach from you and when you commit to working for us that you stand by that commitment. A cancelled clinic means that we disappoint those we serve!

What can you expect from VISIONCARE?

You will be treated in a professional manner and we will do everything in our power to ensure that you are supported in your work.

Where are our current clinics?

Currently we have two clinics

Liverpool Street	Crisis Centre	14:00 – 19:30 every Monday
Victoria	The Passage	09:00 – 14:00 every Wednesday
Birmingham	Starts Autumn 2008	10:00 – 17:00 every Monday

Why these times?

These times are when the centres are open. We hope to expand this in the near future.

Do I have to offer my services regularly?

The short answer is NO! You can commit to working in a clinic as frequently or infrequently as you can. We would prefer a regular commitment (once a month) but we appreciate that is not always possible. We will however give priority to those who can attend a whole clinic rather than a part of the day.

What equipment is there at the clinics?

The clinics are kitted out with the equipment you would expect to find in a High Street Practice.

What equipment do I have to bring with?

Bring the equipment you would if you were a locum: ophthalmoscope, retinoscope, cross-cyls and trial frame.

What do VISIONCARE dispense?

The vast majority of our dispensing is single vision. Bifocals are only prescribed where clinically necessary.

What is the dress code?

Smart casual is perfectly acceptable – really it is whatever you feel comfortable wearing.

Will I get expenses?

We hope that in the near future we will be able to offer travel expenses to you.

Will I be safe?

Yes you will. 95% of our volunteers are female and there has never been an incident as there are strict protocols at each centre. You will be working as a team. Each centre has someone working there who will be available should you require assistance.

Head Office
c/o Pinnacle PSG
Caxton House, 4th Floor
2 Farringdon Road
London EC1M 3HN
T 0207 017 2026

Crisis
64 Commercial St
London
Tube: ^WWed 9:00am-2:00pm
Liverpool

Victoria
The Passage
Place
SW1P 1NL
Victoria

Appointments*
07792 960 416

Crisis Opening Times
Mon 2:00pm - 7:30pm
Victoria Opening Times
Fri 10:00am - 5:00pm
(Open Fortnightly)

*Appointments not always required, patients can walk in on the day. (Benefits not essential)
Patron: Lord Filkin
Registered Charity No. 1118076

Who are our clients?

Our clients are homeless people. They are not usually rough-sleepers but are people who are homeless and living in shelters or bed and breakfast because of their personal circumstances.

What will I get out of it?

You will make a difference to this vulnerable community!

You will make a difference to individuals who do not have access to eye-care!

You will not only dispense glasses but you will have time to talk and listen!

If you are currently a student:

- You will get on the job experience.
- It will look good on a CV as a volunteer for **VISIONCARE**
- You will be expected to turn up when you commit to working with us
- Some students ask if they can bring another person with them – that's fine as long as we know in advance
- If you have lectures on a clinic day you can do a part day (say 4-7:30pm) but priority will be given to those who can offer a full clinic.